

CLAIM AMENDMENTS

IN THE CLAIMS

This listing of the claims will replace all prior versions, and listing, of claims in the application or previous response to office action:

1. (Original) A text indexing system ~~for providing keyword search data for use in a lead generation system accessible by the client via the Internet that permits an application service provider to provide data identifying prospective customers of a product or service provided by a product/service provider,~~ comprising:

a data acquisition process for extracting text ~~data~~ documents from Internet text sources selected from the group of: web sites, Internet newsgroups, discussion forums, and Internet mailing lists, and corporate text files;

wherein the text sources comprise a collection of text documents generated by participants of the text sources and broadcasted to multiple participants of the text sources;

a database for storing the extracted text ~~data~~ documents;

a text indexing server ~~for formulating and executing keyword searches of the database, and for providing output views representing the results of the searches receiving queries from the product/service provider, each query representing a request for information about participants who are prospective customers of the product or service;~~

wherein the text indexing server is further operable to perform keyword searches of the database in response to the queries, and to provide the product/service provider with outputs representing a response to the query, each response having a link to at least one document stored in the database that contains contact information for a prospective customer who is discussing the product or service;

a repository for storing the output views; and

a web server for providing access to the text indexing server via a web browser and the Internet, such that ~~the client may execute keyword searches on line via the Internet~~ product/service provider may interact with the text indexing server to

make the requests online via the Internet and to receive the outputs generated by the text indexing server;

wherein the at least one link enables the product/service provider to access a text document from the database via the web browser.

2. (Original) The text indexing system of Claim 1, wherein at least some of the corporate text files are items of digitally recorded correspondence.

3. (Original) The text indexing system of Claim 1, wherein at least some of the corporate text files are digital voice records.

4. (Original) The text indexing system of Claim 1, wherein the data acquisition process is implemented with a web crawler.

5. (Original) The text indexing system of Claim 1, further comprising a user profiles database, and wherein the mining server further accesses the user profiles database for use in formulating queries.

6. (Original) The text indexing system of Claim 1, wherein the data acquisition process further accesses Internet voice to text files.

7. (Original) A text indexing method ~~for providing query-based search data for use in a lead generation system accessible by the client via the Internet~~ performed by an information service provider of providing data identifying prospective customers of a product or service provided by the product/service provider, comprising the steps of:

identifying source data from at least one Internet text source selected from the group of:

extracting text data from Internet web sites, Internet newsgroups, discussion forums and Internet mailing lists, and corporate text files;

wherein the text sources comprise a collection of text documents generated by participants of the text sources and broadcasted among multiple participants of the text sources;

storing the extracted text ~~data~~documents in a first database;

~~formulating and executing keyword searches of the first database, and for providing output views representing the results of the searches;~~

receiving a query from the product/service provider, via a web browser and a text indexing server, the query representing a subject of discussion by participants of the text sources who are prospective customers of the product or service;

using the text mining server to analyze data in the database to satisfy the query, thereby providing the product/service provider with contact information about the prospective customer and a link to at least one document containing the discussion by the prospective customer;

storing the output views in a second database; and

~~providing access to the text indexing server via a web browser and the Internet, such that the client may execute query based searches on line via the Internet~~

delivering to the product/service provider, via a web browser, a query response to the product/service provider, the query response containing a description of the text source and a link to the document.

8. (Original) The text indexing method of Claim 7, wherein at least some of the ~~corporate~~ text files are items of digitally recorded correspondence.

9. (Original) The text indexing method of Claim 7, wherein at least some of the ~~corporate~~ text files are digital voice records.

10. (Original) The text indexing method of Claim 7, wherein the data acquisition process is implemented with a web crawler.

11. (Original) The text indexing method of Claim 7, further comprising the steps of storing user profiles in a user profiles database, and of accessing the user profiles database during the step of formulating queries.